**🌡️ Issue: Laptop Getting Too Hot**

**💡 Problem:**

Your laptop feels **uncomfortably hot** while using it, or shuts down unexpectedly.

**🛠️ Try These Steps:**

**✅ Step 1: Place on a Hard Surface**

* Avoid using your laptop on a bed, pillow, or soft surface.
* Always use it on a **flat, hard surface** so air can circulate properly.

**✅ Step 2: Clean Air Vents**

* Dust can block air vents and cause overheating.
* Use a **soft brush or air blower** to gently clean around the vents.

**✅ Step 3: Close Heavy Apps**

* Check **Task Manager** to see if apps are overloading your CPU or memory.
* Close any **unused heavy apps** like video editors or games.

**✅ Step 4: Use Cooling Pad (Optional)**

* External cooling pads can help regulate temperature during long sessions.

**🧑‍🔧 Still Heating?**

It may need a **thermal paste replacement or fan cleaning**—contact **Ention Support** for service.